



Canadian Aeronautics and Space Institute Ottawa Branch

Tuesday, February 11th, 2020 Meeting Notice

Designing for End Users: Perspectives from Air Accident Case Studies

Speaker: **Helen Tsai**, Specialist/Senior Investigator - Engineering/Air, Transportation Safety Board of Canada



Location:

Room ME 3235, Mackenzie Engineering Building
Carleton University, Ottawa, Ontario

6:00 – 6:30 pm: Meet and Greet, Including Light Dinner

6:30 – 7:30 pm: Presentation

7:30 – 8:00 pm: Question and Answer Session

Throughout the years, many technological improvements have been made to increase safety in high-risk industries. In particular, many high profile air accidents have led to improvements in aircraft standards, aerodrome standards, and maintenance program requirements, to name a few. However, as technology progresses, it is easy to forget the well-hidden error made by the designer. Through some case studies, Helen will explore how designers can help users make the right decision when things don't go as planned.

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